

Dear Steve,

Words can hardly express my gratitude to you and Jay for the professional and timely manner in which you began and finished the remodeling of my old family room.

You were able to turn and impossible ugly looking room into a place of beauty where I and others gather to spend many hours of comfort and relaxation.

Your estimated time was two weeks from start to finish. You were right on target with all of your subcontractors to make sure it all happened as planned. What a relief it was for me to have you keep everyone on schedule instead of me making the calls.

Thank you for your trustworthiness, integrity and your commitment to excellence.

Sincerely yours,

Mary E. Irwin - Vickers
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