

October 13, 1998

Steve Behrends
Keystone
P.O. Box 63180
Colorado Springs, CO 80962

Dear Steve:

Julie and I want to express our thanks for the wonderful job you did on our bathroom remodel. Your design ideas were exactly what we had in mind for our home. We also appreciate your working within our tight schedule.

Thanks again. We look forward to you helping us with our next remodel project.

A handwritten signature in cursive script, appearing to read "Julie & Steve".